

Patron Support

Audiobook and eBook App Overview Brochure

Questions?

RBdigital is proud to offer free support for patrons.

Contact the RBdigital support team at

1-877-772-8346

or

yoursupport@recordedbooks.com.

Patron support is available from 7:30 a.m. to 6:30 p.m. ET, Monday through Friday.

Access the RB Digital library – free to Connecticut library patrons!
<http://iconnect.rbdigital.com/> - links to apps are at the bottom of the page.
Full instructions on back of this page.

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Visit your library's website
or information desk
for more details.



WELCOME!

RBdigital offers an easy way to access audiobooks and eBooks from your library. Follow these instructions to use the service with your mobile devices.

<http://iconnect.rbdigital.com/>

Getting Started

- 1 First-time users need to set up an RBdigital account. From your library's RBdigital site, select **REGISTER** at the top right.



- 2 Search in your device's app store and download the free RBdigital app.



Depending on when you are accessing RBdigital, you may see one of these two logos.

- 3 After installing the app, select **OPEN** from the app store or select the app icon from your device screen.

- 4 Log in to your app with the username/email and password used to create your RBdigital account. Select your country, state, and **iConn** (for library name).

Checking Out Titles

- 1 If you currently have audiobook or eBook titles checked out, they will appear on the dashboard.
- 2 To check out a title, click the **EXPLORE** icon. You can search by title, author, keyword, genre, and narrator (for audiobooks).



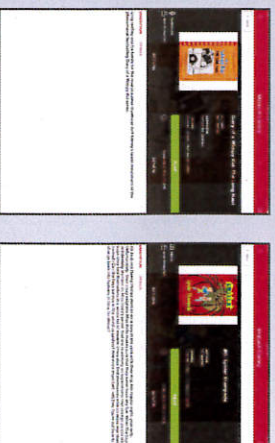
Explore eBooks

Explore audiobooks

- 3 Once you've made your selection, click **CHECKOUT**. This title will now show up on your dashboard page.

Listening to Audiobooks and Reading eBooks

- 1 On your dashboard screen, click the tab for audiobooks and eBooks.
- 2 Select the **INFORMATION** icon to get information on your checked-out book and to **RENEW/RETURN** and update **SETTINGS**.
- 3 Select the **DOWNLOAD** icon and then select the **PLAY** icon for audiobooks or **READ** icon for eBooks.
- 4 In Read or Play mode, select the **SETTINGS** icon to update your reading/listening preferences.



Don't have a mobile device? Read or listen to your book online in your internet-enabled browser or download the audiobook to an MP3 or portable device using the RBdigital Media Manager.